Browser Requirements

Supported browsers include Internet Explorer®, Firefox® (Macintosh® and Windows®), Safari® (Macintosh ® and Windows®) and Chrome ® (Macintosh ® and Windows®). Visit www.microsoft.com, www.mozilla.com, www.apple.com, and www.google.com to download the latest versions.

If you access our site with a browser other than those recommended above, key functions such as the Checkout or Test Taking process may not work properly. Be aware that we will not grant any refunds for fees paid for a Practice Test if you cannot access the Practice Test as a result of browser incompatibility.

(T)ransport (L)ayer (S)ecurity

To access the secure areas of the PCAT web site, your browser must support 128-bit encryption (also called domestic-grade, U.S.-grade, high, or strong encryption) and Transport Layer Security (TLS) version 1.0 protocol. TLS encryption scrambles your data for online security. Please refer to your browser's online help if you are not sure whether or not TLS is enabled.

JavaScript

You must have JavaScript enabled in your browser's preferences to access the content of this site. Please refer to your browser's online help if you are not sure whether or not JavaScript is enabled.

Cookies

This site stores information in a small text file on your computer. This file is called a cookie. You must have cookies enabled to log on and use this site.

AOL SSL Issues

AOL has a known difficulty loading some secure Internet pages. Over the years AOL has released many different versions of their software, with three different browsers running on two major platforms. (Mac & Windows.) Some versions of AOL's software, particularly AOL 2.0 for Mac, and 16-bit Windows versions of AOL 3.0 and below do not allow SSL encryption. If you are using Internet Explorer in conjunction with AOL and cannot access the PCAT web sites secure pages, such as the Application or Checkout pages please try the following:

Make sure your AOL network is connected as usual and then use Microsoft Internet Explorer as a stand-alone browser, rather than the integrated AOL browser. Download the latest version here . Similar methods may work with other Internet Service Providers (ISPs) who offer their own integrated browsers, such as CompuServe.